



How To Access Your FBI Background Check

1. This Email Will Come In Shortly After Your Appointment (Check Your Spam)

Welcome to **VetConnex** - Login Details

From: **VetConnex Individual Client Portal** <NoReply@vetcdirect.com>
Date:
Subject: Welcome to **VetConnex** - Login Details
To:

Your fingerprint submission for your FBI background check has been received and is being processed. You will receive another email notification when your report is ready for download. Login details for your account are below. Feel free to reach out to us at info@vetconnex.com if you have any questions.

- Login at: https://vetcdirect.com/index.php?main_page=login
- Email: NoReply@vetcdirect.com
- Password: [XXXXXXXXXX](#)

sent by ip-portal.vetcdirect.com

2. Here you will see your login info. This Will Be Important After Email #2

From: **VetConnex Individual Client Portal** <NoReply@vetcdirect.com>
Date:
Subject: Welcome to **VetConnex** - Login Details
To:

Your fingerprint submission for your FBI background check has been received and is being processed. You will receive another email notification below. Feel free to reach out to us at info@vetconnex.com if you have any questions.

- Login at: https://vetcdirect.com/index.php?main_page=login
- Email: NoReply@vetcdirect.com
- Password: [XXXXXXXXXX](#)

sent by ip-portal.vetcdirect.com

3. This Email Will Usually Come in 30 Min -2 Hours After Your Appointment

VetConnex - Your Response is Ready!

----- Forwarded message -----
From: **VetConnex Individual Client Portal** <NoReply@vetcdirect.com>
Date:
Subject: **VetConnex** - Your Response is Ready!
To:

Hello

Your fingerprints have been successfully processed and your FBI background check is ready for download.
To access your report:
- Log in to your account @ https://vetcdirect.com/index.php?main_page=login
- Click On View Response button
- Enter the one time, 7-character PIN: [XXXXXXXXXX](#)
- Click the View/Print Response button

Please note, your PIN is only usable once, so ensure you are on a device where you can download your report immediately when accessing it. You must save your report within the next 30 days, after which, it will be automatically deleted from our systems. Due to FBI regulations, we are unable to hold your report after that time. If you have any questions or issues, please contact us at info@vetconnex.com.


sent by ip-portal.vetcdirect.com

4. You will Follow These Instructions & Use The Pin To Access Your Background Check

----- Forwarded message -----
From: **VetConnex Individual Client Portal** <NoReply@vetcdirect.com>
Date:
Subject: **VetConnex** - Your Response is Ready!
To:

Hello

Your fingerprints have been successfully processed and your FBI background check is ready for download.
To access your report:

- Log in to your account @ https://vetcdirect.com/index.php?main_page=login
- Click On View Response button
- Enter the one time, 7-character PIN: 
- Click the View/Print Response button

Please note, your PIN is only usable once, so ensure you are on a device where you can download your report immediately when accessing it. It is automatically deleted from our systems. Due to FBI regulations, we are unable to hold your report after that time. If you have any questions or issues, please contact us at info@vetconnex.com

sent by ip-portal.vetcdirect.com


5. Click This Link To Open Your Portal

VetConnex - Your Response is Ready!

----- Forwarded message -----
From: **VetConnex Individual Client Portal** <NoReply@vetcdirect.com>
Date:
Subject: **VetConnex** - Your Response is Ready!
To:

Hello

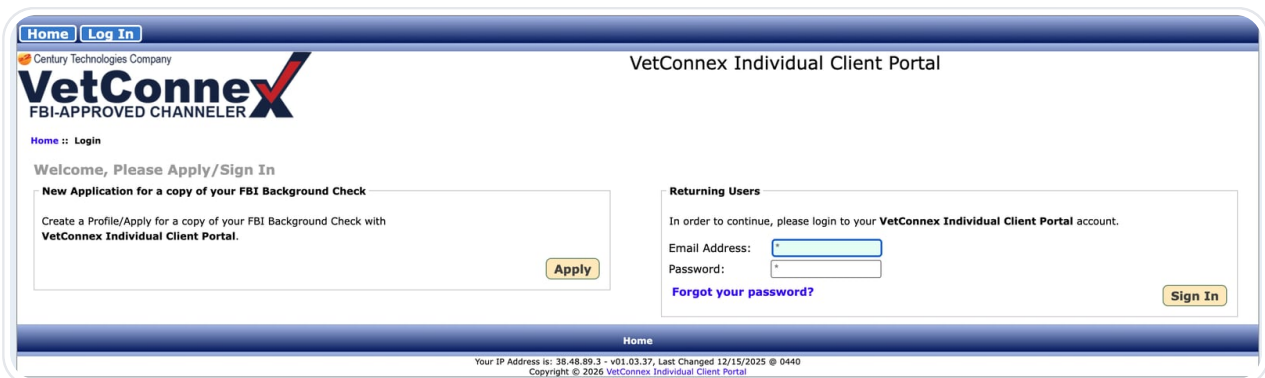
Your fingerprints have been successfully processed and your FBI background check is ready for download.
To access your report:

- Log in to your account @ https://vetcdirect.com/index.php?main_page=login
- Click On View Response button
- Enter the one time, 7-character PIN: 
- Click the View/Print Response button

Please note, your PIN is only usable once, so ensure you are on a device where you can download your report immediately when accessing it. You must save your report within the next 30 days, after which, it will be automatically deleted from our systems. Due to FBI regulations, we are unable to hold your report after that time. If you have any questions or issues, please contact us at info@vetconnex.com.

sent by ip-portal.vetcdirect.com

6. This Is Your Vetconnex Login Page



Home Log In

Century Technologies Company

VetConnex

FBI-APPROVED CHANNELER

VetConnex Individual Client Portal

Home :: Login

Welcome, Please Apply/Sign In

New Application for a copy of your FBI Background Check

Create a Profile/Apply for a copy of your FBI Background Check with **VetConnex Individual Client Portal**.

Apply

Returning Users

In order to continue, please login to your **VetConnex Individual Client Portal** account.

Email Address:

Password:

[Forgot your password?](#)

Sign In

Home

Your IP Address is: 38.48.89.3 - v01.03.37, Last Changed 12/15/2025 © 0440
Copyright © 2026 VetConnex Individual Client Portal

7. Copy & Paste Your Email and Password From Email #1 Here To Sign In

The screenshot shows a login form for returning users. On the left, there is a button labeled "Apply". The main form area is titled "Returning Users" and contains the following text: "In order to continue, please login to your **VetConnex Individual Client Portal** account." Below this, there are two input fields: "Email Address:" with an asterisk and a light blue highlight, and "Password:" with an asterisk. A link "Forgot your password?" is located below the password field. A "Sign In" button is on the right side of the form. At the bottom of the page, there is a footer with the text: "Home", "Your IP Address is: 38.48.89.3 - v01.03.37, Last Changed 12/15/2025 @ 0440", and "Copyright © 2026 VetConnex Individual Client Portal".

8. Click Here To Sign-In

This screenshot is identical to the previous one, but the "Sign In" button is circled in blue to indicate it should be clicked.

9. Now You're Logged Into Your Vetcononex Portal

The screenshot shows the home page of the VetConnex Individual Client Portal. At the top, there are navigation links for "Home", "Log Out", and "My Account". The Century Technologies Company logo is on the left, and the text "VetConnex Individual Client Portal" is on the right. Below the navigation bar, there is a "Home" link and a welcome message: "Welcome! Would you like to [Apply for a copy of your FBI Background Check?](#)". Two buttons, "Select Services" and "View Response", are displayed. A red banner reads "Welcome to the VetConnex Individual Client Portal." Below this, another red banner states "YOU MUST CURRENTLY BE IN THE U.S. TO USE THIS SERVICE". A notice follows: "Channelers cannot send the Identity History Summary Report overseas. Any fingerprints submitted from overseas will not be processed and fingerprint cards will not be returned." Two sections follow: "For those that have already submitted fingerprints (electronically or by mail)" and "For those who need to submit fingerprint cards via mail". The latter section provides a mailing address: "VetConnex, 8251 Greensboro Dr. Suite 900, McLean, VA 22102". It also lists documents to include: "Fingerprint cards", "Printed copy of your signed application", and "Copies of two (2) forms of identification (one of which must be government issued photo ID)". A red warning states: "COPIES ONLY - Do not send original documents. They will not be returned." Finally, it notes: "Also ensure that all required captions on your fingerprint card are completed, including: Full legal name".

10. Click View Response

Home Log Out My Account

Century Technologies Company

VetConnex

FBI-APPROVED CHANNELER

VetCo

Home

Welcome! Would you like to Apply for a copy of your FBI Background Check?

Select Services View Response

Welcome to the VetConnex Inc

YOU MUST CURRENTLY BE IN THE U

Channelers cannot send the Identity History Summary Report overseas. Any fingerprints submit

For those that have already submitted finge

11. IMPORTANT: DO NOT DO THIS STEP ON A TABLET OR CELLPHONE. IT HAS TO BE ON A LAPTOP OR DESKTOP COMPUTER OR YOU WILL NOT BE ABLE TO GET YOUR RESULTS!

Home Log Out My Account

Century Technologies Company

VetConnex

FBI-APPROVED CHANNELER

VetConnex Individual Client Portal

Home :: FBI Background Check View Response

FBI Background Check View Response

View/Print Application

Request on record, response has come back, an email with download pin has been sent DOCE-SRE

The response is an SRE response and requires the PIN that was provided to view it.

PIN:

View/Print PDF

Use Veiwter Button above to View/Print the PDF

Re Send Download Pin Code [Resend Pin Email with New Pin](#)

Back

Home

Your IP Address is: 38.48.89.3 - v01.03.37, Last Changed 12/15/2025 @ 0440
Copyright © 2026 VetConnex Individual Client Portal

12. Completely Ignore This Button. A Lot of People Get Stuck Here



13. Copy & Paste The Pin From Email #2 Here



14. Click View/Print PDF & Download Your Background Check To Your Computer.

The response is an SRE response and requires the PIN that was provided to view it.

PIN:

[View/Print PDF](#)

Use Veiwier Button above to View/Print the PDF

Re Send Download Pin Code [Resend Pin Email with New Pin](#)

15. If for some reason you need a new PIN you can click here and they will send you another

DUCE-SRE

The response is an SRE response and requires the PIN that was provided to view it.

PIN:

[View/Print PDF](#)

Use Veiwier Button above to View/Print the PDF

Re Send Download Pin Code [Resend Pin Email with New Pin](#)

[Back](#)

16. Congratulations You Have Now Accessed & Downloaded Your FBI Background Check!

[Home](#) [Log Out](#) [My Account](#)

Century Technologies Company
VetConnex
FBI-APPROVED CHANNELER

VetConnex Individual Client Portal

Home :: [FBI Background Check View Response](#)

FBI Background Check View Response

[View/Print Application](#)

Request on record, response has come back, an email with download pin has been sent DOCE-SRE

The response is an SRE response and requires the PIN that was provided to view it.

PIN:

[View/Print PDF](#)

Use Veiwwer Button above to View/Print the PDF

Re Send Download Pin Code [Resend Pin Email with New Pin](#)

[Back](#)

Home

Your IP Address is: 38-48.89.3 - v01.03.37, Last Changed 12/15/2025 @ 0440
Copyright © 2025 VetConnex Individual Client Portal